

Effective from 1st November 2025

Everyday Living: Hourly rate

Service Type	Weekdays (7:00 AM - 7:00 PM)	Weekdays After Hours (7:00 PM - 7:00 AM)	Saturday	Sunday
- Domestic Assistance - Meal Preparation	\$80	\$87	\$103 (7:00 AM - 7:00 PM) \$110 (7:00 PM - 7:00 AM)	\$125 (7:00 AM - 7:00 PM) \$132 (7:00 PM - 7:00 AM)
Shopping Assistance				
<= 10 kms	\$85	\$92	\$110	\$135
11 kms - 30 kms	\$95	\$102	\$120	\$145
31 kms - 50 kms	\$105	\$112	\$130	\$155
>= 51 kms	As per quote			
Gardening, Home Maintenance	\$95	N/A	N/A	N/A

Independence: Hourly rate

Service Type	Weekdays (7:00 AM - 7:00 PM)	Weekdays After Hours (7:00 PM - 7:00 AM)	Saturday	Sunday
Personal Care	\$85	\$92	\$110 (7:00 AM - 7:00 PM) \$117 (7:00 PM - 7:00 AM)	\$135 (7:00 AM - 7:00 PM) \$144 (7:00 PM - 7:00 AM)
Social Support Respite Care Transport Care				
<= 10 kms	\$85	\$92	\$110 (7:00 AM - 7:00 PM) \$117 (7:00 PM - 7:00 AM)	\$135 (7:00 AM - 7:00 PM) \$144 (7:00 PM - 7:00 AM)
11 kms - 30 kms	\$95	\$102	\$120 (7:00 AM - 7:00 PM) \$128 (7:00 PM - 7:00 AM)	\$145 (7:00 AM - 7:00 PM) \$154 (7:00 PM - 7:00 AM)
31 kms - 50 kms	\$105	\$112	\$130 (7:00 AM - 7:00 PM) \$139 (7:00 PM - 7:00 AM)	\$155 (7:00 AM - 7:00 PM) \$164 (7:00 PM - 7:00 AM)
>= 51 kms	As per quote			

Clinical (Hourly rate)

Service Type	Weekdays	Saturday	Sunday
Nursing Care	\$135	\$155	\$175

Other Services

Service Type	Cost (Excludes GST)
Professional cleaning	\$95/hr
Spring cleaning	\$95/hr
Gutter cleaning	As per quote
Window cleaning	As per quote
Deep cleaning	As per quote
High pressure wash cleaning	As per quote
Carpet Steam cleaning	As per quote
Oven cleaning	As per quote

Terms and Conditions

Minimum service duration:

- **1 hour** for weekly or daily services (subject to location) .
- **1.5 hours** minimum for Domestic services.
- **1.5 hours** minimum for gardening and home maintenance (material including tip fees are in addition to the hourly rate).

Cancellation Policy:

- At least **24 hours'** notice is required to avoid surcharges.
- Less than **24 hours'** notice incurs full booking charge.

Public Holidays: 100% surcharge applies.

GST is not applicable to the above services under Support at Home unless specified.

Overnight or 24 hours care: Please contact our team.

Please request a price if you require additional transport service greater than 50 kms.

at your *doorstep.*

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